



**NORTH CAROLINA DEPARTMENT OF COMMERCE
CREDIT UNION DIVISION
Complaint Form Instructions**

- Please type or print in black ink.
- Complete all designated areas for the person filing the complaint.
- Put as much detail as possible under General Description of Complaint. You may use the back of the form or include an attachment.
- Include all important information such as credit union contacts, dates, places, notes, contracts, letters, statements, advertisements, sales slips, account histories, deposit records, or any other documents supporting your complaint.
- Please send copies with the complaint form and maintain your original documentation.
- Please sign the complaint form and return to our office at the mailing address below.
- The phone number is listed if you have any questions.

NC Credit Union Division
205 W Millbrook Road, Suite 105
Raleigh, NC 27609

(919)517-4888 (Phone)
(919)420-7919 (Fax)



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Complaint Form**

Information submitted on this complaint form may be treated as public information under the NC Public Information Act.

NAME:		
ADDRESS:		
CITY:	STATE:	ZIP:
TELEPHONE:	ALTERNATE PHONE:	
EMAIL:	FAX:	
COMPLAINT FILED AGAINST:		
LOCATED:		
DID YOU TALK TO AN OFFICER OF THE CREDIT UNION:		
NAME OF PERSON YOU TALKED TO:		
GENERAL DESCRIPTION OF COMPLAINT:		
SIGNATURE		DATE::

OFFICE USE ONLY

Initial notification taken by:	Assigned to:	Date:
Follow up response:		
Date Resolved:		
Additional Information:		

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